

# OPEN INTERNET STATEMENT

The Federal Communications Commission (“FCC”) has adopted rules to preserve the Internet as an open platform (“Rules” or “Open Internet Rules”). Information regarding these Rules is available on the FCC’s website at: <http://www.fcc.gov/guides/open-internet>

## Network Management Practices

Back 40 wireless does not block any lawful content, applications, services, or your use of non-harmful devices, or discriminate in transmitting lawful network traffic except as reasonably necessary to manage our network effectively for the benefit of our subscribers as described below. All lawful Internet use is handled identically. Back 40 wireless does not slow, throttle or shape one type of use over another. Back 40 wireless reserves the right, in accordance with applicable law, to employ reasonable network practices to prevent certain harmful or illegal activity.

### Congestion Management

Back 40 wireless does not engage in congestion management, nor limit usage.

### Application-Specific Behavior

Back 40 wireless does not block or limit any applications or protocols.

### Device Attachment Rules

Back 40 wireless does not limit the devices that consumers can connect to the network.

### Security

Back 40 wireless engages in network monitoring to detect potential intrusion and denial of service attack. Additionally, end-users whose systems are compromised and which are sourcing malicious traffic may be contacted or suspended until the system is secured. We may block traffic to or from customers when a denial of service attack is in progress, and when such traffic is impacting network elements shared by other customers.

## Performance Characteristics

### Service description

Back 40 wireless' Internet services are provided over our fixed broadband wireless network system.

### Speed performance

Back 40 wireless actual customers' speeds vary between 5 and 100 Mbps. The network is designed to support these speeds to help ensure that every subscriber receives the maximum speeds available to their home. Back 40 wireless, however, cannot guarantee speeds at all times, as there are many factors and conditions beyond Back 40 wireless' control that can affect Internet performance. Some of these external factors and conditions are:

- Performance of subscriber devices
- Foliage and Line of site obstructions
- Congestion of web sites and services on Internet
- Web site or service limiting speeds on the Internet
- Internet performance outside of the Back 40 wireless' network

## Commercial Terms

### Pricing

Please refer to product information at [www.back40wireless](http://www.back40wireless)

### Privacy Policies

Please read our [privacy policy](#).

### Redress Options

Any questions or concerns about Back 40 wireless service or policies should be sent to [helpdesk@back40wireless.com](mailto:helpdesk@back40wireless.com)